

CURE's ACT Infeasibility Exception

ACOM Rapid does have an API that can export the necessary CUREs data. That API doesn't connect to any other link, but should a request for electronic information come in, the request could be fulfilled by following the steps provided by ACOM to the developer of an app the patient wants to use.

If a developer so desired, ACOM will pass along info so the developer could build technology to connect to our (ACOM's) half of the API and then data could be exported, or alternatively, provide this data to the patient themselves (which will come in a computer readable format). This will give the patient the option to export a date range or all data.

If the developer or patients have any questions on the process, they may reach out to Rapid Support at (866) 286-5315 option 2.

If the patient does not agree to this process due to ACOM's inability to provide connection with their site, Wurth Chiropractic Center relies on the following exceptions:

Exception: Security. We do not allow access to patient data when it could threaten the security of the health record, such as the belief the data would be provided to a company that cannot secure the data stored by the practitioner and it may harm the database, etc...

Exception: Infeasibility. We do not provide data if technology lacks the capability or legal rights to do so relative to an uncontrollable event such as public emergency, natural disaster or internet service interruption or inability to segment information appropriately.

Exception: Health IT performance. We do not make information available if it will interfere with the function of our IT department, such as during software updates, etc..., but we make the information available as soon as possible, usually within 72 hours of a formal request with proper State-issued photo ID.

When a patient requests his/her personal records in person or over the phone, Dr. Wurth will provide the information to that patient in person. That patient will present a State-issued photo ID of him/herself verifying the person is who they say they are.

All records requests will be fulfilled within 72 hours of the request.